

VOLUNTEER CODE OF CONDUCT

By signing this agreement, I, _____, agree to the following Williamson County Animal Center (WCAC) Volunteer Code of Conduct:

I understand that the goal of the volunteer program at WCAC is to engage and educate the public on the mission & philosophy of WCAC, to support shelter activities, and to provide supplemental care and enrichment for the lives of shelter animals and that my actions and attitudes should always further these goals. I understand that I can and should always seek guidance if I am ever unclear about the mission, philosophy or practices of WCAC.

I agree to conduct myself in an appropriate and professional manner while volunteering for WCAC, following & publicly supporting WCAC program, policies and practices. In my capacity as a volunteer, I agree to consistently conduct myself in a manner consistent with humane treatment of WCAC animals and professional interaction with WCAC employees, patrons, other volunteers, and members of the public.

I understand that WCAC welcomes & relies upon volunteer feedback. If I am ever in disagreement with any philosophy, policy or practice of WCAC, I agree to use the appropriate, established communication channels to share my concerns or feedback. The channels are, in order:

1. Communicate first with the Volunteer Coordinator.
2. If I feel my concern was not addressed at this level, I will then communicate it directly to the Director.

I understand that I am responsible for reviewing all the materials given to me at orientations and trainings, including the New Volunteer Manual. If I have any questions or do not understand anything in the materials, I agree to ask the Volunteer Coordinator.

I know that as a WCAC volunteer, I represent Williamson County Animal Center, and I promise not to engage in any activity or communication that may cause harm to the reputation of WCAC. I agree to be a role model for the humane treatment of animals, at home and in all places as well as while working with the shelter animals.

I agree to accept supervision, direction and support from the WCAC staff and understand that they will provide me with feedback to help me perform my volunteer duties most effectively and safely, and in the best interest of the animals I am volunteering for.

I understand that failing to observe the above agreements could result in my dismissal from the volunteer program, and that I can be removed at any time at the discretion of the Volunteer Coordinator or Director.

Volunteer Signature Date

Signature of Parent or Legal Guardian (For volunteers under the age of 18 only.) Date